HH400_USB COM Port support!

Scan the following configuration bar code in order to enable the USB COM Port.

(3) USB Serial



USB Serial Interface

The Windows os is detecting a new hardware and tries to install a driver but fails.

Driver Software Installation	X
Device driver software	was not successfully installed
Please consult with your device	e manufacturer for assistance getting this device installed.
HH400 v1.1	🗙 No driver found
What can I do if my device did	not install properly?
	<u>C</u> lose

Go to the Device Manager and search for the HH400.

Other devices
 Broadcom USH
 HH400 v1.1

Right Mouse click on the HH400 > Update Driver Software......

	X
Update Driver Software - HH400 (COM16)	
How do you want to search for driver software?	
Search automatically for updated driver software Windows will search your computer and the Internet for the latest driver software for your device, unless you've disabled this feature in your device installation settings.	
Browse my computer for driver software Locate and install driver software manually.	

Search for the driver where it is saved locally > HH400Vcom_Driver_170113 > click on install.

There is a Windows Security Warning > click on 'Install this driver software anyway'.

Windows	indows Security	
Wir	ndows can't verify the publisher of this driver software	
•	Don't install this driver software You should check your manufacturer's website for updated driver software for your device.	
→	Install this driver software anyway Only install driver software obtained from your manufacturer's website or disc. Unsigned software from other sources may harm your computer or steal information.	
See de	Only install driver software obtained from your manufacturer's website or di Unsigned software from other sources may harm your computer or steal information.	

This is an entry from the Honeywell Scanning and Mobility Knowledge base. As part of our ongoing effort to improve and enhance the quality of the solutions, we ask you to inform us if you feel that we can improve on the content of this solution by sending an E-Mail to
<u>HSMSupportSolutions@honeywell.com</u>

Honeywell

The System is updating the driver, which will take a few seconds!



After the successful installation of the USB COM Port driver following information is seen:



Check the Device Manager for the assigned COM Port!



This is an entry from the Honeywell Scanning and Mobility Knowledge base. As part of our ongoing effort to improve and enhance the quality of the solutions, we ask you to inform us if you feel that we can improve on the content of this solution by sending an E-Mail to
<u>HSMSupportSolutions@honeywell.com</u>